

OLLI at UNC Asheville Refund Policies

Membership

Full refunds for membership fees will be issued for up to 30 days from initial sign-up. To cancel please notify Frankie Keller by email (fkeller@unca.edu). If a parking decal was issued, you must contact University Police at 251-6710 for information regarding a refund of the decal fee.

College for Seniors term and course fees

Full refunds for term and course fees will be issued if a request to drop is received by 3 p.m. on the Friday before courses begin for any given term. Refunds after this deadline are issued on a case-by-case basis; most will be issued as credit vouchers. All course fees (for health and wellness courses, for example) will be refunded if a request to drop is made before the second class meeting. Any refunds of materials fees paid to individual instructors must be negotiated with the instructor. To cancel please notify Frankie Keller by email (fkeller@unca.edu).

Leadership Asheville Seniors

Refunds will be issued for the program fee, less \$50/person administrative charge, for cancellations made by 5 p.m. 14 days prior to the program orientation date. 25% of the program fee will be retained for refunds made fewer than 14 days before the program orientation date. To cancel, notify Hannah Furgiuele by email (hfurgiue@unca.edu).

Life Transitions

Exploring Continuing Care Retirement Communities

Refunds will be issued for the program fee, less \$25/person administrative charge, for cancellations made by 5 p.m. at least 10 days prior to the program start date. For cancellations made fewer than 10 days prior to the program start date, 50% of the program fee is non-refundable. To cancel, notify Hannah Furgiuele by email (hfurgiue@unca.edu).

The Gift of Time

Refunds will be issued for the program fee, less \$10/person administrative charges, for cancellations made by 5 p.m. at least 10 days prior to the program start date. For cancellations made after 5 p.m. fewer than 10 days prior to the program start date, no refunds will be issued. To cancel, notify Hannah Furgiuele by email (hfurgiue@unca.edu).

Paths to Creative Retirement (Paths) and Creative Retirement Exploration Weekend (CREW)

Full refunds, minus a \$100 administrative charge, will be issued for cancellations made by 5 p.m. on the Friday four weeks prior to the program start date. For cancellations made after 5 p.m. on the Friday four weeks prior to the program start date, 50% of the program fee is non-refundable. To cancel, notify Hannah Furgiuele by email (hfurgiue@unca.edu).