



@ Cal State San Bernardino

**Refunds:**

Refund requests must be submitted 48 hours prior to the start of the course. If approved, **a credit will be issued for a future course in lieu of a cash refund**. If there are extenuating circumstances (i.e. medical emergency) and a refund is approved, a \$25 administrative fee will be deducted from the refund.

If a course is cancelled by OLLI, you may choose a refund or credit for the full course amount.

There is a \$25 fee for all declined credit cards or returned checks.