

Cancellation / Refund Policy

Students who request a refund within 72 hours (until midnight of the third day excluding Saturdays, Sundays and legal holidays) from their program start date will be eligible for a refund up to their full tuition amount. If the student has accessed any portion of the program or been sent materials which are not returned in new/unopened condition, the cost of these items may be deducted from the refund amount. Items which may not be returned such as electronic textbooks or software licensed to the student will also be deducted from the refund amount.

Refunds will be made back to the person or parties who originally purchased the course, including 3rd parties such as state or federal parties, and may not be returned directly to the student. Payment Plan or Loan students may not be refunded for any fees associated with establishing their financing plan. Students requesting a refund after this 72-hour period will not be eligible for any refund in full or in partial. After this refund period, students may cancel their program without a refund or contact our customer service staff for assistance in transferring or extending their program (fees and conditions may apply).

Refund requests must be submitted in writing through the methods below. Refund requests made by phone, live chat or other means will not be accepted. Via Email: helpdesk@worldeducation.net or Via Mail at: 6777 West Camp Bowie Boulevard, Fort Worth, TX 76116